

Roll No.

Total Pages : 2

301306

December 2023

BBA (GEN) IIIrd SEMESTER

Operations Management (BBA-G-306A)

Time : 3 Hours]

[Max. Marks : 75

Instructions :

1. *It is compulsory to answer all the questions (1.5 marks each) of Part-A in short.*
2. *Answer any four questions from Part-B in detail.*
3. *Different sub-parts of a question are to be attempted adjacent to each other.*

PART-A

1. Briefly explain the following :

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|------------------------------------|-------|
| (a) Inspection. | (1.5) |
| (b) Ergonomics. | (1.5) |
| (c) Scheduling. | (1.5) |
| (d) Material requirement planning. | (1.5) |
| (e) Production to order. | (1.5) |
| (f) Value analysis. | (1.5) |
| (g) Standardization. | (1.5) |
| (h) Quality circle. | (1.5) |
| (i) Routing. | (1.5) |
| (j) Production to stock. | (1.5) |

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PART-B

2. (a) Explain the different types of production systems. (7.5)
(b) What is plant location? Discuss the various factors considered during plant location decision. (7.5)
 3. (a) What is capacity planning? Discuss the factors influencing capacity planning. (7.5)
(b) How aggregate planning is different from master production scheduling? (7.5)
 4. (a) What is Just-in-Time (JIT) manufacturing? Explain the various benefits of JIT Manufacturing. (7.5)
(b) What are the objectives of purchasing function? Differentiate between centralized and decentralized purchasing. (7.5)
 5. (a) Discuss briefly about ISO 14000. (7.5)
(b) What is production planning and control (PPC)? Discuss phases of PPC. (7.5)
 6. (a) Explain the various operations related to stores management. (7.5)
(b) Differentiate between goods and services. (7.5)
 7. Write short notes on :
(a) Inventory control. (7.5)
(b) Statistical quality control. (7.5)
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